



## LANDED COST CASE STUDY

### CHALLENGE

The client is a leading provider of a wide range of business management applications and services to small and medium based businesses (SMB's). The client supports more than 2.8 million customers in the U.S & Canada with application covering a full range of business requirements including accounting, customer relationship management, contact management, warehouse management, specialized industry needs among many others.

Costs such as shipping costs, insurance costs etc. for the inventory need to be added as expense when receiving the inventory. These cost need to be added to the inventory as soon as it has been received. In our clients accounting and operations system for small and midsized businesses, the client wanted to support this functionality for adding landing cost expenses such as shipping cost, insurance cost to items when the items were received into the inventory. Since not all items are involved with landed cost expense, the items had to be differentiated.

### SOLUTION

CI's team after analyzing the requirement understood that the work involved creation of new location type for receiving items that are flagged for landed cost, creation of user interface for landed cost codes, estimates, landed cost receipts, inquiry for inventory items, re-distribute landed costs and auto distribute landed costs in A/P Enter Payables and A/P Change/Void Payables. A virtual landed cost location was created. When a PO receipt is made, the items would be received in the landed cost location and are subsequently transferred to the stock location with the expenses added into the cost.

### TECHNOLOGY

Client's product framework



## LANDED COST CASE STUDY

### ABOUT CI

CI is a global product development services organization and a partner to established technology leaders, helping them bring software products to market in less time and at reduced operating costs. CI partners with clients to create dedicated delivery centre's.

CI has been able to continuously maintain partnership with clients for almost 10 years through a compelling combination of proven methodologies, expert developers, high standards of quality and commitment.

CI provides complete product lifecycle services from new product development to product re-engineering, support and migration. CI has worked with over 200 clients over the past 11 years.

CI's product development teams are spread across our Global Delivery Centres in Chennai, India and offices in the United States. The software professionals serve as virtual extensions of our client's local development teams. By leveraging the capabilities, a partnership with CI has proven to increase product quality while reducing the time to market and operating costs by 50%.